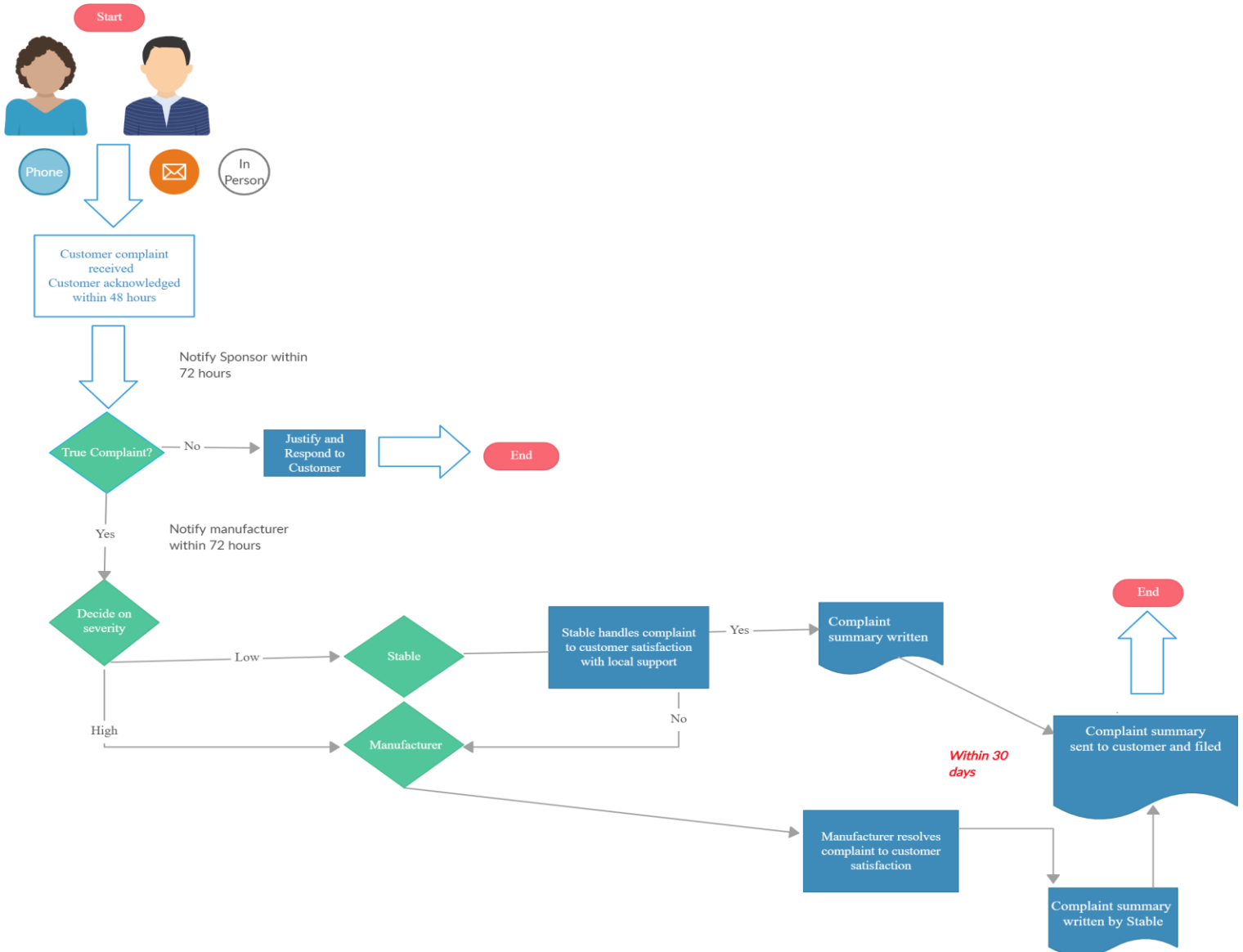


COMPLAINT HANDLING POLICY

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The purpose of this policy is to outline the appropriate action to be taken to receive, review, evaluate and investigate customer complaints

This policy applies to any registered medical device that has been registered by Stable Orthopaedics Pty Ltd



Document history and change record



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Issue 2.0

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| Issue | Issue date | Description of change |
|-------|------------|-----------------------|
| 1.0 | May 2018 | Initial Issue |
| 2.0 | June 2020 | General Update |
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